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## Installation rollback for Symantec Endpoint Protection Client , LuCheck.exe returning value 206

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### Question/Issue:

Installation rollback for Symantec Endpoint Protection Client. LuCheck.exe is returning the value 206

### Symptoms:

```
MSI (s) (64:C8) [17:35:58:446]: Executing op:
ActionStart(Name=InstallLiveUpdate.FF07F38E_78C2_412E_B858_64488E808644,,)
Action 17:35:58: InstallLiveUpdate.FF07F38E_78C2_412E_B858_64488E808644.
MSI (s) (64:C8) [17:35:58:446]: Executing op:
CustomActionSchedule(Action=InstallLiveUpdate.FF07F38E_78C2_412E_B858_64488E808644,ActionType=3073,Source=BinaryData,Ta
\ADMINI~1\LOCALS~1\Temp\ZLIUCRWD\LiveUpdate\lucheck.exe)
MSI (s) (64:54) [17:35:58:446]: Invoking remote custom action. DLL: C:\Windows\Installer\MSICA36.tmp,
Entrypoint: InstallLiveUpdate
LUCA: InstallLiveUpdate enter.
LUCA: C:\DOCUME~1\ADMINI~1\LOCALS~1\Temp\ZLIUCRWD\LiveUpdate\lucheck.exe
LUCA: InstallLiveUpdate : CreateProcessAndWait( LUCHECK.EXE ) returned 206
Action ended 17:36:22: InstallFinalize. Return value 3.
```

### Solution:

Install the current LiveUpdate (LUSSETUP.EXE).

LiveUpdate install program can be obtained from:

1. ) SEP 11 CD:

```
<cd>\SEP
```

or

2. ) Symantec FTP site.

[ftp://ftp.symantec.com/public/english\\_us\\_canada/liveupdate/](ftp://ftp.symantec.com/public/english_us_canada/liveupdate/)

With LiveUpdate in place, make the following change to the DCOM settings for LuComServer:

1. Click on Start
2. Select Run
3. Type: dcomcnfg
4. Expand the Component Services
5. Expand Computers
6. Expand My Computer
7. Expand DCOM Config
8. Right-click LuComServer and select properties
9. Click on Identify tab,
10. Select This user option and choose a local administrator account.  
NOTE: use the Browse button if necessary; the account name must be prefixed by machine name to be recognized.
11. Click OK,
12. Restart the computer
13. Retry the **Symantec Endpoint Protection** installation.
- 14.

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**Operating System(s):** Windows XP Professional Edition, Windows Server 2003 Web/Standard/Enterprise/Datacenter Edition, Windows Vista, Windows XP Professional x64 Edition, Windows Server 2003 x64 Edition, Windows Vista x64 Edition, Windows Server 2008 DataCenter 64-bit, Windows Server 2008 DataCenter 32-bit, Windows Server 2008 Enterprise 64-bit, Windows Server 2008 Enterprise 32-bit, Windows Server 2008 Standard 64-bit, Windows Server 2008 Standard 32-bit, Windows Server 2008 Web Server 64-bit, Windows Server 2008 Web Server 32-bit, Windows Server 2008 Small Business Edition

**Product(s):** Endpoint Protection 11

**Release(s):** Endpoint Protection 11 [All Releases]

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