

Knowledge Base

HOW TO: Use the CHANGE USER Command to Switch to Install Mode in Windows 2000 Terminal Services

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The information in this article applies to:

- Microsoft Windows 2000 Server
 - Microsoft Windows 2000 Advanced Server
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IN THIS TASK

- [SUMMARY](#)
- - [To Switch Terminal Services to Install Mode](#)
 - [To Switch Terminal Services to Execute Mode](#)
- [REFERENCES](#)

SUMMARY

This step-by-step article describes how to use the **change user** command to switch a Terminal Services server to Install mode.

You must put a Terminal Services server in Install mode to install or remove programs on the server. You can put a Terminal Services server in Install mode either by using the Add/Remove Programs tool in Control Panel to add or remove a program, or by using the **change user** command at a command prompt. This article describes how to use the **change user** command.

[back to the top](#)

To Switch Terminal Services to Install Mode

When you want to add or remove programs, put the Terminal Services server in Install mode. To do this:

1. Click **Start**, and then click **Run**.
2. In the **Open** box, type `cmd`, and then click **OK**.
3. At the command prompt, type `change user /install`, and then press ENTER. The following message appears:
User session is ready to install applications.
4. Type `exit`, and then press ENTER.
5. Add or remove the programs that you want.

[back to the top](#)

To Switch Terminal Services to Execute Mode

When you are finished adding or removing programs, return the Terminal Services server to Execute mode. To do this:

1. Click **Start**, and then click **Run**.
2. In the **Open** box, type `cmd`, and then click **OK**.
3. At the command prompt, type `change user /execute`, and then press ENTER. The following message appears:
User session is ready to execute applications.
4. Type `exit`, and then press ENTER.

[back to the top](#)

REFERENCES

For additional information, click the article numbers below to view the articles in the Microsoft Knowledge Base:

[306626](#) HOW TO: Install Terminal Services in Application Server Mode in Windows 2000

[248340](#) Installing and Using Programs in Windows 2000 Terminal Services

[186504](#) Terminal Server Commands: CHANGE

[back to the top](#)

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